



Quick snippet from our conversation with Chief Engineer, Mr. Girish Shukla.

Excerpts from the Interview of Our Chief Engineer Mr. Girish Shukla... Illustrious professional career spread over with experience of more than 3 decades in the Qualitative Assurance Maintenance of Helicopter, having served with premier institutions of Rotor Wings Industry.

Team OSS Air: Sir... A challenging journey by you, it has had been so far in Helicopter Maintenance Industry?

Mr. Girish Shukla: The inception of my helicopter engineering career dates back with Pawan Hans in 1989, when it was operating Westland W30 & Dauphin helicopters and serviced the fleet at Delhi, Mumbai, Aizawl, Shilong & Porbandar and other bases.

After a stint of 3 years at Pawan Hans, joined UP Government, where, it was all Government flying, mainly for CM, Governor, other ministers. It was for 13 years, I was associated with maintenance of Bell 230, Chetak & Dauphin helicopters, most challenging experience.

In 2013, I ventured my services with OSS Air Management, till now associated with all variants of Agusta/Leonardo helicopters.

Team OSS Air: A chronicle brief, how OSS Air happened to you?

Mr. Girish Shukla: Like any professional looking to grow and aspiring for a bigger and better platform, I got to know about OSS Air, which was fast expanding with AW helicopters and was an exclusive Authorized Service Provider in India for AW civil variant helicopters and Since the performance of Agusta AW139 was unbeatable in its class, it all made me take next big leap in my career and joined OSS Air in 2013.

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Team OSS Air: What differentiates OSS Air from its contemporaries?

Mr. Girish Shukla: I prefer to answer this by elaborating on major factors which actually act as differentiating X-factors for OSS Air.

a) Capabilities: OSS Air is capable of maintaining mostly all variants of Leonardo helicopters in civil category and over the years company's focus has consistently been on upgrading its services standards by skill up-gradation & achieving operational excellence in MRO space.

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Mr. Girish Shukla, OSS Air Chief Engineer

b) **Strengths:** We have maximum numbers of OEM-Leonardo Helicopters trained Engineers with maximum experience on AW helicopters. Such core strength is what makes OSS Air stand apart from its contemporaries and enables us to serve our customers with great efficiency.

c) **Organizational ethos and culture:** Open culture, where each employee is like a family member, & always has direct access to Chief Engineer regarding maintenance & safety of helicopters in a transparent manner creating a free & fair environment. OSS Air boasts of a healthy work culture with proficient employee engagement, excellent employee retention, flexibility with employee needs & requests, and clear communication network.

OSS Air's cohesive work culture and work ethics are the key factors which have inspired our employees to serve with the company for very long time.

Team OSS Air: How do you deliver on Customer Expectation?

Mr. Girish Shukla: Striving to minimise the ground time & deliver the aircraft before the stipulated time lines is what we always aim to achieve so that there is no financial loss to our customers on account of helicopter not being air worthy.

Our experienced team of engineering professionals and long association with our customers, make us anticipate the likely challenges / glitches which might develop and therefore puts us better poised at offering quick and efficient solutions.

Team OSS Air: How do you see the Helicopter industry going ahead amid the Covid-19 pandemic?

Mr. Girish Shukla: Helicopter industry will keep on growing, since its utility is widely varied in the fields of emergency services, corporate flying, elections campaigning, policing, aerial surveillance and pilgrim tourism. The current demand for Helicopters also supersedes the supply side. Average age of current Indian Rotor Wing aircrafts is around 16 plus. Older machines will start phasing out and Industry will need more aircrafts with modern technology, thereby fuelling persistent demand.

Team OSS Air: How do you keep your team motivated during challenging times like these?

Mr. Girish Shukla: One simple rule for driving the team spirit is that everyone grows with the growth of the company. All our team members give 100 % of their ability wholeheartedly. It has never been a problem. Additionally, OSS Air's growth trajectory has always been inspiring and the organizational culture & structure is another factor which make every employee feel equally responsible and a stakeholder in company's performance and growth.

Team OSS Air: Some concluding remarks or advice to budding engineers.

Mr. Girish Shukla: Perfection is what one must always seek. If we are firmly oriented towards it, there is nothing stopping us from achieving our goals. Somehow, our company's own vision is also aligned with it. So, my advice is to always give your 100 % to your job and serve with integrity. OSS Air strives to unfold towards perfection in the principles and practice of our business applications.